

## Clue or complaint about corruption

If anyone has a clue about corruption, legal offense code of conduct or see any system of internal control deficiencies, which could cause risk/damage to the business, you can notify clue or recommendation directly to the Chairman, Chairman of audit committee, independent director and/or audit committee as follows:

1. Send letter to: 92, Thientalay 7 (4<sup>th</sup> Intersection), Bangkhunthien-Chaitalay Road, Samaedam, Bangkhunthien, Bangkok 10150
2. Send email to: [cs@smpcplc.com](mailto:cs@smpcplc.com)

The clue or complaints must use polite words and should have detail such as name - surname of the complaining person and the person being complained, facts about the misconduct, evidence sufficient to demonstrate the wrong-doing. When the company has evidence that the whistleblower has dishonest intention: the employee will carry out an investigation to determine the punishment according to the Company's regulation. If it is a third party and the company has been damaged, the company may consider taking legal action against the whistleblower or complaint too.

The company will keep the information obtained from the whistleblower or complaint confidential and will not disclose to those who are not involved except that it is necessary at this stage of the investigation, prosecution, as witness, testifier or any cooperation to the court or government agency that is authorized by law.